

EMERGENCY SUPPORT FUNCTION 12

1. *PURPOSE*

The purpose of Emergency Support Function 12 Energy is that during a disaster event, the United Illuminating Company provides electrical energy to the City of New Haven Residents, be adequately prepared to return their services as soon as possible after an event that has disrupted operations. All repair and replacement needs shall be conducted in the most practical and safe manner possible to continue the delivery of services and assist in returning the City to normal conditions.

2. *SCOPE*

The potential hazards facing the City of New Haven include natural and man-made disasters caused by, but not limited to; severe weather, flooding, fire, explosions, hazardous materials incidents, or any other major disruption of any distribution system that may have been caused by any of the transmissions systems. It shall be the responsibility of the United Illuminating Company to provide a concept of operations that shall plan for addressing all as identified by the Incident Commander or the Emergency Operations Center during emergency conditions.

3. *ORGANIZATION*

United Illuminating Service Providers shall be required to achieve the necessary restoration of services by providing the applicable combination of planning, organization, resources and trained personnel to effectively restore services as soon as possible. The direction of action shall be the President and Chief Operating Officer of the utility company. It will be the responsibility of the Emergency Operations Center to coordinate said activities with agency personnel. This personnel includes, but not limited to;

- Account Executive
- Operations Chief
- Agency Liaisons

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4. PLANNING

United Illuminating Agency will ensure the following pre-emergency actions are accomplished.

- Develop necessary internal disaster operations plans and SOPs.
- Maintain current internal personnel notification and recall rosters.
- Develop and maintain listings of critical structures and facilities within the City at greater than normal risk to disaster damage.
- Identify an inventory list of resources and equipment appropriate for use in special or critical operations during emergencies or disaster situations.
- Develop procedures for the protecting of essential equipment and services during an emergency.
- Attend training for agency personnel in NIMS and the procedures established by the Emergency Operations Center.

5. OPERATIONS

On warning of a potential disaster or notification of an actual incident involving the electrical company, the Deputy Director of the Emergency Operations Center, will insure the appropriate U.I. personnel are alerted. A close liaison with City departments (police, public works, emergency management, etc.) will be maintained at all times and each will be kept apprised of all field operations.

- After the initial response to the incident, personnel and equipment will be assigned to conduct an assessment of equipment and services that have been disrupted. A Municipal Damage Assessment Form shall be utilized by all field and EOC personnel.
- Identify any Tier 1 or Tier 2 Priority Restoration locations that have been effected.
- For an area that has not been identified as Tier 1 or Tier 2 and is without power and has a severe impact on public safety, a Restoration Priority Change form may be submitted. It must be approved by the EOC Director.

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- Provide an update to the Emergency Operations Center Liaison and Fire Department Officer assigned to each crew(s).
- Make safe crews shall be assigned ASAP after each assessment is completed.
- Protect department records essential for continuing government functions.

5.1 RECOVERY

Immediately following the emergency, actions will be taken to return the City to near normal conditions. The following recovery operations are the responsibility of United Illuminating. This recovery may extend over a period of days.

- Provide inspection of all downed wires and/or disruption of services
- Provide make safe crews